



Terms & Conditions and Policies

October 4th, 2024, by AYL

General terms and conditions

1. By purchasing any services or participating in any activities at AYL or by accessing the website of AYL, you agree with the Terms & Conditions and Policies.
2. AYL has the right to review, revoke and adjust any of the Terms & Conditions and Policies at any time. Terms & Conditions and Policies can be changed without prior notice.
3. The Terms & Conditions and Policies also apply to additional classes, workshops, courses or other events outside the regular schedule of AYL.
4. The most recent version of the Terms & Conditions and Policies is always the version that is applicable.

Memberships and class cards

1. New student package
 - The new student package can only be purchased once for new members
 - The new student package is valid for 1 month
 - The new student package gives unlimited access to all classes
 - The new student package is non-refundable
2. Unlimited 1 year
 - The unlimited 1 year membership gives access to all classes
 - The unlimited 1 year membership is valid for 1 year
 - By purchasing the unlimited 1 year membership, a member agrees to a 1 year contract period
 - The unlimited 1 year membership cannot be cancelled before the end term of the contract, unless discussed otherwise with AYL.
 - The unlimited 1 year membership will be automatically renewed for a year after expiration, contact connect@ashtangayogaleiden.com 30 days before the next renewal date to cancel the subscription. A member will be notified once the membership is almost expired
 - Payments are automated monthly
 - The unlimited 1 year membership is non-refundable
 - In case of severe illness and/or injury, the unlimited 1 year membership can be paused when agreed upon by AYL. Make sure to contact connect@ashtangayogaleiden.com
3. Unlimited 1 year AYL ♡ Tribes
 - The unlimited 1 year AYL ♡ Tribes membership gives access to all classes at AYL and all drop-in yoga and dance classes at Tribes Studio
 - The unlimited 1 year AYL ♡ Tribes membership does not give access to courses
 - The unlimited 1 year AYL ♡ Tribes membership is valid for 1 year
 - By purchasing the unlimited 1 year AYL ♡ Tribes membership, a member agrees to a 1 year contract period
 - The unlimited 1 year membership AYL ♡ Tribes cannot be cancelled before the end term of the contract, unless discussed otherwise with AYL.
 - The unlimited 1 year membership AYL ♡ Tribes will be automatically renewed for a year after expiration, contact connect@ashtangayogaleiden.com 30 days before the next renewal date to cancel the subscription. A member will be notified once the membership is almost expired
 - Payments are automated monthly
 - The unlimited 1 year AYL ♡ Tribes membership is non-refundable
 - In case of severe illness and/or injury, the unlimited 1 year AYL ♡ Tribes membership can be paused when agreed upon by AYL. Make sure to contact connect@ashtangayogaleiden.com
 - See the Terms and Conditions of Tribes Studio for participating in their activities
4. Unlimited 1 month
 - The unlimited 1 month membership gives access to all classes
 - The unlimited 1 month membership is valid for 1 month
 - By purchasing the unlimited 1 month membership, a member agrees to a 1 month contract period
 - The unlimited 1 month membership will be automatically renewed after expiration, contact connect@ashtangayogaleiden.com 7 days before the next renewal date to cancel the subscription. A member will be notified once the membership is almost expired
 - Payments are automated monthly
 - The unlimited 1 month membership is non-refundable

- In case of severe illness and/or injury, the unlimited 1 month membership can be paused when agreed upon by AYL. Make sure to contact connect@ashtangayogaleiden.com
5. Unlimited 1 week
 - The unlimited 1 week membership gives access to all classes
 - The unlimited 1 week membership is valid for 1 week
 - By purchasing the unlimited 1 week membership, a member agrees to a 1 week contract period
 - The unlimited 1 week membership is non-refundable
 - In case of severe illness and/or injury, the unlimited 1 week membership can be paused when agreed upon by AYL. Make sure to contact connect@ashtangayogaleiden.com
 6. 5 classes card
 - The 5 classes card gives access to 5 classes
 - The 5 classes card is valid for 3 months
 - The 5 classes card is non-refundable
 - In case of severe illness and/or injury, the 5 classes card can be paused when agreed upon by AYL. Make sure to contact connect@ashtangayogaleiden.com
 7. 10 classes card
 - The 10 classes card gives access to 10 classes
 - The 10 classes card is valid for 6 months
 - The 10 classes card is non-refundable
 - In case of severe illness and/or injury, the 10 classes card can be paused when agreed upon by AYL. Make sure to contact connect@ashtangayogaleiden.com
 8. Drop in
 - The drop in gives access to 1 class
 - The drop in is valid for 1 month
 - The drop in is non-refundable
 - In case of severe illness and/or injury, the drop in can be paused when agreed upon by AYL. Make sure to contact connect@ashtangayogaleiden.com
 9. Private
 - The private gives access to 1 private class
 - The private is valid for 1 month
 - The private is non-refundable
 - In case of severe illness and/or injury, the private can be paused when agreed upon by AYL. Make sure to contact connect@ashtangayogaleiden.com
 10. Student discount
 - Students receive a discount of 15% for all memberships and cards
 - The terms and conditions described for each membership and card hold for the choice of student card or membership
 - Members need to be able to show proof of studentship
 - The student discount excludes PhDs
 11. For all cards and memberships the following applies. Purchased memberships and cards are activated on the date of the purchase. All cards and memberships are non-refundable. Cards and memberships do not give free access to workshops, courses or other events. All memberships and cards can be paused/reactivated in case of severe illness and/or injury, when agreed upon by AYL, make sure to contact connect@ashtangayogaleiden.com.
 12. AYL has the rights to adjust prices at any time. Members have the right to cancel their membership if they do not agree with the price adjustment without any fees.



13. If a member is not able to pay in time of their subscription, a reminder will be send. If the payment is not succeeded after the first reminder, a fee will be given. If the fee and payment is not done before the next payment, AYL has the right to take other measures such as cancelling the subscription.
14. Payments can only be made through our booking system. AYL does not accept cash payments or any other form of payment.
15. If a subscription is purchased through booking a class, then the starting date of the subscription is the date of the booked class. If a subscription is purchased without directly booking a class, then the starting date is the date of the purchase (when purchasing a subscription, members get the option to enter a different starting date if wanted).



Additional terms and conditions

1. On moon days (full and new moon) and public holidays there are no classes at AYL, unless announced otherwise by AYL.
2. AYL has the rights to close their doors at any given moment, without prior notice.
3. In case of illness of teachers, AYL tries to find substitute teachers in order to keep the classes going. In case no substitutes are available, AYL has the right to close their doors without any compensation.
4. If AYL is closed for a period longer than 15 practice days, memberships will be paused or another form of compensation will be considered (e.g. online classes). There will be no pause of memberships or any other form of compensation for closure under 15 days.
5. AYL has the rights to change their schedule, cancel classes, or change teachers at any time, without prior notice and without refunds.
6. Students are required to give written notice of any changes in personal information.
7. The main communication channel of AYL is by email. By agreeing with the Terms & Conditions and Policies, a member consents to receiving emails from AYL.



Website

1. Written approval of AYL is required if you want to make use of AYL's website and/or content from AYL in any form.



Refund, cancellation and waiting list policy

1. When needed, a waiting list for classes will be applied.
2. When waiting lists are applied, AYL has the right to charge a fee of €2.50 for late cancellations (within 1 hour before a class starts) and no shows of members to classes (a first late cancellation is not charged).



Liability waiver

1. By participating in any activities from AYL, members acknowledge the potential for physical injury and accept that involvement is at their own risk. Members are responsible for informing the teacher of any injury, illness or medical condition relevant to participating in an activity at AYL.
2. AYL recommends consulting a medical professional before engaging in any activity at AYL. If not feeling well during activity, AYL advises to stop the activity.
3. AYL does not accept liability for any loss or damage to personal belongings of members during activities from AYL. Personal belongings are brought in at the location of AYL's activities at a member's own risk. AYL cannot guarantee full safety and is not liable for any losses and/or damages of personal belongings inside or outside AYL's location.
4. AYL is not liable for any compensation for classes that are late, changed or cancelled.
5. AYL is not liable for the usage of the information and content on AYL's website by any other party.
6. AYL is not liable for any errors on their website.
7. Members of AYL are liable for any damages or losses to property at the venue of AYL. Such losses or damages are not covered by AYL.